

Self – Review Precis 2024

Precis Cover Sheet - Education (Pastoral Care of Tertiary and International Learners) Code of Practice 2021. Self-Review – Complete Nov, 2024.

The <u>2023 Self-review document</u> continued to be Brittains Lifelong Choices current and presiding document in 2024. All programmes were matched against the self-review on a term by term basis, the document has proved to be a robust document procedurally.

No complaints have been made or registered in the 2024 year.

No incidents have occurred or been registered in the 2024 year.

Improvements noted below were implemented:

A higher degree of reporting and documenting student engagement, industry and school engagement and dialogue. Additionally, improvements to date have been to continue accurate reporting and documenting student engagement, industry, and school engagement and dialogue. These measures have enhanced transparency and accountability which we feed back to schools. The focus on documentation has ensured better tracking and clearer focus of assessment, facilitating continuous improvement and alignment with the Code of Practice 2021.

More focussed training, Brittains have engaged in multiple collaborative workshops, this past year Brittains have become a member of ITENZ, attending the Auckland National Conference and attended also by NZQA, TEC and MoE, as well as participating with other speakers and workshops. Online webinars, have also seen Brittain's participating with online focus groups such as WDC Ringa Hora, on discussions around skills standards and skill inclusion of future sector training.

Students continued to lead discussion in all aspects of learning and teaching through maintaining professional and open communication with all students. This has formed planning for the future growth and development to Brittain's as a tertiary provider going forward.

While there have been a change this year with two new staff members joining the Team, effective training and development continue to be part prioritised. This supports an awareness of any behavioural changes with students and link students to required support



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immediately. Ongoing student evaluation, verbal feedback and documentation of the evaluative results allow consistent review and feedback to schools as required.

Management continually refers to Operations Manual. Ongoing and frequent communication with all staff continues to be a focus and on a class by class basis. Building code of compliance requirements are upheld and at all times the building emergency and evacuations are adhered to which include staff and student induction requirements.

Ongoing improvements have been implemented as a response to the 2023 EER visit and recommendations from NZQA, and continue to be worked on in preparation for the upcoming review scheduled for April 2025.